

AIR TRAVEL PROTOCOLS

It is a mandatory requirement for all passengers arriving in Kenya to fill in the Travelers Health Surveillance Form by the Ministry of Health in Kenya. Forms must be filled online prior to disembarkation. Passengers will receive a QR code after completing the form and will be required to display it to the Port Health Official for them to be allowed to proceed to arrival immigration.

I. QUARANTINE



- Passengers arriving on international flights with a COVID-19 Negative certificate carried out in the past 96 hours and whose body temperature is NOT above 37.5° C (99.5°F), do NOT have a persistent cough, difficulty in breathing or other flu-like symptoms, from 129 countries will not have to undergo mandatory quarantine.

[CLICK HERE](#) to view the full list.

II. AIRPORT TERMINAL ACCESS & SIGNAGE



- Access to Airport Terminals has been restricted to travelers, authorized airport and airline workers, and any authorized personnel who might assist a passenger with disability or reduced mobility. Terminals at Kenyan Airports have signage, floor markings and will have frequent announcements to encourage physical distancing.

III. PASSENGER SCREENING



- **Temperature checks** – Every passenger will have their temperature checked. Passengers with a reconfirmed temperature of 37.5°C and above will not be allowed to board, and will be referred to Port Health Officials.
- **Wearing of Masks & Sanitization of Hands** – Every Passenger will be required to wear a face mask both at the airport and during the entire duration of their flight. Airport Terminals now have automated hand sanitizers installed.
- **Non-Contact Screening** - KAA has implemented various non-contact screening equipment and processes including walk-through metal detectors, hand held metal detectors, whole body scanners, etc.



IV. PRE-BOARD CHECKS

- Travelers are encouraged to check-in online always, to minimize contact at the airport.
- For customs and Immigration formalities, there will be contact-less processes such as reading of passport chips and face recognition.
- Visa on arrival: Kenyan immigration advises all passengers requiring a Visa to enter Kenya, will need to apply online. Visa application on arrival into Kenya will also be done online. Cash payments for Visas on arrival will NOT be allowed. Visa Cards will however be accepted.

Immigration is discouraging holding any passengers in the PI room. Any passenger denied entry into Kenya will be sent back on the first available flight.

V. ARRIVAL PROCESS



- There shall be promotion of digital payments in order to minimize touch points. After baggage collection, passengers are advised to leave the terminal as soon as possible to minimize the possibility of transmission.
- There will be limited access to the terminals. Where meet and greet cannot be avoided, (persons requiring assistance) an area will be set up away from the exit gate.

VI. INTERNATIONAL DEPARTURES

- For those travelling out of the country, they will be required to abide by the particular travel, health and COVID-19 related requirements in the destination country.

The protocols outlined are for information purposes only and are subject to change without notice.

Should you require any additional information, kindly feel free to reach out to your Client Manager or Travel Consultant.